



## **Risk Management Policy Statement**

Cairns Zoom and Wildlife Dome is committed to ensuring the safety of staff and patrons. As such, all staff under-go training in emergency procedures as a part of their induction. Procedures are reviewed annually to take into consideration workplace changes / hazards.

Michael Woodward, Director, is the fully qualified Workplace Health and Safety Officer of Cairns Zoom and Wildlife Dome. A regular risk assessment of the business is carried out by the qualified Workplace Health and Safety Officer.

Sam Gould, General Manager is qualified in vertical rescue, working at height and is a qualified height safety inspector.

Cairns Zoom & Wildlife Dome conduct regular maintenance checks of our equipment and infrastructure and employ outside contractors to independently inspect.

All staff partake in regular training on how to deal with an emergency situation.

In the event of an emergency, staff will;

- Evaluate the situation immediately
- Notify emergency services 000 fire, police, ambulance depending on the nature of the emergency
- Ascertain if an evacuation is needed
- If evacuation is needed advise patrons immediately or as soon as practical of the situation and what rectification/actions will be taken
- If an evacuation is required patrons will be escorted to the assembly points
- Headcounts will be undertaken at muster points to ensure all patrons are accounted for
- Staff await further direction from emergency personnel

Key personnel of Cairns Zoom & Wildlife Dome are qualified First Aid Officers, working at height qualified and height safety inspectors in the workplace.